

Software Service Agreement: *MediTOOLS*

Between:

(referred to as „VP“ in the following)

and:

MediTECH Electronic GmbH
Represented by CEO
Ralph Warnke
Langer Acker 7
D-30900 Wedemark – Germany

(referred to as „MT“ in the following)

For software products, continuous support and maintenance are essential for long term usage. *MediTOOLS* is continuously being amended and improved. With this service agreement you can stay up-to-date and receive support for upcoming questions at very reasonable cost.

Terms and conditions

1. Benefits

- **Free Updates, upgrades and bug fixes:** Without additional cost the contractual partner receives the current *MediTOOLS* software as a downloadable update. Only Upgrades with additional modules are not included for free (Upgrades are major structural changes or completely new software modules). **Updates** include all current changes, bug fixes and amendments. Updates are available via automatic software update function (requires internet access) or via download from the *MediTECH* website.
- **New core functions:** New core functions are not free of charge. VP can decide if he / she wants to buy these new options.
- **Free Support:** The contractual partner (VP) receives free phone, email or online support for questions related to this software product. This includes remote access to his software installation and demonstrations on his computer if so authorized by the contractual partner (VP)

2. Contract duration / cancellation terms

The duration of this agreement is one year. It automatically extends for one additional year if not otherwise instructed. VP may terminate this contract up to six weeks prior to the respective extension date. Any late termination call will be accepted towards the next available cancellation date. Cancellation must be done in writing and must be confirmed by MT. This contract shall begin on ____ . ____ 20 ____ .

3. Prices and payment

The monthly cost is listed below in the table file. With each new period, a new invoice is issued to the contractual partner. The monthly fee is subject to change as indicated below:

# of licenses	product	Cost/month 2022	Cost/month 2023	Cost/month 2024	Cost/month 2025
	Single license	23,95 €	25,15 €	26,40 €	27,75 €
	Server license	71,75 €	75,35 €	79,10 €	83,05 €

Prices may increase by up to 5% annually after 2023. Fees are due annually in advance. If you want for *MediTECH* to collect the annual amount via SEPA, please fill out the data below:

4.a. SEPA-Direct Debit Mandate

I hereby authorize *MediTECH* Electronic GmbH to conduct direct debit from my account listed below: Correspondingly I am hereby instructing my bank institute to process direct debit requests by *MediTECH* correspondingly. **Notice: I can request refunding of such direct banking transactions within eight weeks after the amount was taken from my account. Terms and conditions as settled with my bank institute apply.**

(Valid until being revoked, for all invoices by *MediTECH*. For extra cost due to insufficient funds or incorrect account information, a per case fee of 15 Euro will be charged.

MediTECH creditor ID: DE83ZZZ00000010212

Mandate reference:

will be provided

Account holder

Bank institute

BIC

IBAN

5. General terms and conditions

MT's general terms and conditions in their current version apply as published on our website at www.agb.meditech.de

On behalf of the partner (VP):

On behalf of *MediTECH* (MT)

(City, Date - Signature)

(City, Date – Signature)

Internal handling by *MediTECH*

Please leave blank

Initial invoice

OwnCloud

WWS-Abo-module